

# RETURN POLICY

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund, store credit, or an exchange. Please see below for more information on our return policy.

## RETURNS

All returns must be postmarked within 15 days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

## RETURN PROCESS

To return an item, place the item securely in its original packaging and mail your return to the following address:

Avenida da Quinta Grande nº28B, Alfragide, 2610-161 Amadora

Please let us know through our email, [info@blockstec.com](mailto:info@blockstec.com).

## REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least 3 days from the receipt of your item to process your return.

## EXCEPTIONS

For defective or damaged products, please contact us at the customer service number below to arrange a refund or exchange.

+351 211 654 440

our through our email at [info@blockstec.com](mailto:info@blockstec.com)

## QUESTIONS

If you have any questions concerning our return policy, please contact us at:

[info@blockstec.com](mailto:info@blockstec.com)